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SUBJECT: Guangzhou's Software Industry: Perspectives from a  
Software Park and a Software College

11. (U) Summary: The development of Guangdong Province's software industry has been a key priority in recent years for China's Ministries of Commerce, Information Industry, and Education, among others. Guangzhou has emerged as a focal point for the establishment of the province's leading software parks and schools of software engineering. Tianhe Software Park, Guangzhou's first and largest, boasts 1,203 enterprises and was recently designated by the Ministry of Science and Technology as a "Software Industry Export and Innovation Base" with a mandate to boost China's participation in the international software export and out-sourcing markets. The South China University of Technology School of Software Engineering ranks 15th out of China's 36 software schools, and is one of only two such schools in Guangdong. Both the Software Park and the SCUT Software School maintain extensive ties to leading Chinese companies as well as multinational companies. End Summary.

#### Overview of the Software Industry in China

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12. (U) According to Zhan Yanzun, Vice President of the China Software Industry Base, Administrative Commission of Guangzhou, Tianhe Software Park, the value of the domestic Chinese software market is between RMB 100 billion to 150 billion (USD 13 - 19.5 billion) per year. Currently, Beijing, Guangdong, and Shanghai are the top three locations in the country in terms of the size of the software industry. China's 11th Five-Year Plan (2006-2011) calls for the development of embedded software, open source software, and middleware which are key focal points for Guangdong. Zhan also noted China's interest in pursuing overseas markets. The National Development and Reform Commission (NDRC) and the Ministry of Commerce (MOFCOM) encourage domestic software companies to compete in the international marketplace. The Ministry of Science and Technology (MOST) and MOFCOM have both recently sent delegations to North America on market exploration trips. According to Zhan, the delegation's biggest target market is North America, followed by Europe, and then Southeast Asia. In the North American market, Chinese government officials hope to set up representative offices in San Francisco and New Jersey; they will be responsible for collecting market information and carrying out marketing functions.

#### The Making of Guangzhou's Top Software Park

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13. (U) Guangzhou Municipality boasts four software parks: the Guangzhou Software Park, the Guangzhou Tianhe Software Park, the

Nansha District Software Park and the Huanghuagang Information Park. The Tianhe Software Park is the largest of the four in terms of size (it is the largest among all 11 national-level software parks in China, with a planned area of 12.25 square kilometers) and output (70 percent of software output in Guangzhou). Established in 1991, it is also the oldest of the four. In the last 16 years, Tianhe Software Park has been named "National Hi-tech Zone" by the National Commission of Science and Technology (or MOST), a "Software Industry Export and Innovation Base" and "National Industry Base for Online Games" by the NDRC and the Ministry of Information Industry (MII). The Tianhe Software Park has 19 branch parks.

14. (U) By the end of 2006, according to Qiao Xizhong, Director of Service Industries at Tianhe Software Park, there were 1,203 enterprises (290 were foreign-invested and the rest were domestic, largely Guangdong local enterprises) in Tianhe Software Park, employing about 50,000 persons, with a total annual output of RMB 25.3 billion (USD 3.3 billion). Forty percent of the park's output came from the telecom and value-added services, 25 percent from financial services and the remainder from office automation (OA) and business intelligence (BI).  
-- The top three domestic enterprises in the park are Netease, which had revenues of RMB 2.6 billion (USD 338 million) in 2006, Digitalchina and Sinobest.  
-- Other key enterprises, which have an annual output above RMB 120 million (USD 15.6 million), include ChinaWeal, Excellence, Asinfo, Chuangxiang, and Keyou.  
-- The top three foreign-invested enterprises are Ericsson from Sweden, and two Hong Kong enterprises.  
-- Other key foreign-invested enterprises include Trans Cosmos from Japan and the RIB Group from Germany, both of which are engaged in software outsourcing.

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15. (U) Projects currently underway in the Park include:  
-- the Internet Digital Center (IDC), which will house more than 3,000 servers.  
-- the Southern R&D Center of China Mobile, which will cost RMB 1.7 billion (USD 221 million) in the first phase with a 490,000 square meter work area,  
-- a four-star hotel and apartment buildings for foreign staff, namely project managers and technicians from countries such as India, the United States, Germany, Japan, and Holland.  
A road is also being built and this will cut travel time to ten minutes between the software park and the Eastern Railway Station by the end of this year.

Encouraging the Growth of the Software Park and Industry  
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16. (U) Software Park Vice President Zhan noted that MOFCOM granted the title "Software Exports and Innovation Base" to Guangzhou, Nanjing, Hangzhou, Jinan and Chengdu in December 2006 to boost China's participation in the international software market, especially in software exports and outsourcing. Zhan said 35 enterprises in the park are engaged in software outsourcing, and that all are members of the park's Software Outsourcing Association.

17. (U) The Guangzhou Municipal Government released "No. 44 document" in 2006 to attract investors to the software industry. Incentives offered to enterprises to settle in the park include house rental subsidies, post-doctoral study subsidies, and income tax preferential policies for top management members.

Software Park Officials address IPR issues  
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18. (U) Zhan said that IPR protection has been a focus of both the Guangzhou and Tianhe District governments alike. He also noted that the Tianhe Software Park is a member of the Guangzhou IPR Protection Team, which is headed by Vice Mayor Wang Xiaoling. The Software Park is involved in drafting and implementing the team's action plans on IPR protection.

## The Human Resources Component of the Park

19. (U) Zhan said Guangzhou's goal is to have 200,000 professionals in the software and cartoon/animation industries by 2010. Zhan believed that there is a current shortage of high-end software professionals in Guangzhou. Enterprises in the park recruit both new graduates and experienced workers, but company-specific training is provided to both before they begin work. Most enterprises conduct training on their own, but Zhan said that enterprises will likely utilize on-site training center after completion. Enterprises in the park last year recruited roughly 1,200 college graduates from across China, with most coming from Guangdong. According to Zhan, Sun Yat-sen University and the South China University of Technology (SCUT) have excellent software schools so they do not need to look far to recruit qualified graduates.

### South China University of Technology

110. (U) South China University of Technology (SCUT) was established in 1952. In 2003, SCUT ranked the 20th among the 570 universities in China. SCUT has been named a key university of China by the Ministry of Education. The university is famous for engineering and has 29 schools, 67 undergraduate programs, 177 master programs, and 75 doctoral programs. SCUT has a state key laboratory, two national engineering research centers, one "National Class A" architecture design and research institute, and four key labs certified by the Ministry of Education. In 2005, SCUT professors published 2,326 papers in academic journals; in 2006, SCUT applied for and received 207 patents. In 2006, SCUT won more than USD 43 million in funding from the central and provincial governments.

### The Software Engineering College at SCUT

111. (U) China currently has 36 software engineering schools. The software school at SCUT was established in 2001 by MOE and the

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Economy Development Planning Committee; it ranks 15th in China. It has been named one of the "National Pilot Schools for Software Engineering". The school includes master's programs for computer software, theory, and software engineering, and also has an undergraduate program in software engineering. In 2006, the school carried out 44 research projects and received RMB 7.78 million (USD 1 million) in government funding. The school was awarded five patents and registered 18 types of IPR in software. According to Deng Huifang, dean of the software school, MOE periodically evaluates the schools' academic and research achievements and decides if they measure up to established criteria. At present, Guangdong Province has only two national pilot schools of software engineering, the other one at Sun Yat-Sen University. With the pilot school designation, SCUT can charge high tuition fees, which are about 60 percent higher than other schools.

112. (U) SCUT's School of Software Engineering currently has 30 full-time teachers and 46 part-time teachers. Fifteen of the teachers are from foreign countries. Of the school's 1,475 students are 1,132 undergraduate and 343 postgraduates. Most of the students are from Guangdong Province, the ratio of male students to female students is 6:1. Each year, the school graduates 300 with bachelor degrees and 200 with a master's degree. Most of the graduates currently work in IT-related fields. More than 70 per cent of the graduates are working in private enterprises, and about two percent are self employed. About 96 percent of SCUT graduates found employment rate in 2005 and 2006.

### Collaborating with Foreign Companies and Institutions

113. (U) The School of Software Engineering of SCUT cooperates extensively with multinational IT companies such as IBM China Ltd., Microsoft Asia Research Center, HP China Ltd., Intel China Ltd., Oracle Beijing, BEA, CISCO, and SUN. The school currently has an IBM mainframe education center, a Linux education training center,

eight labs which work jointly with the companies, three student innovation studios and one student industrial practice center. Companies like IBM and Microsoft not only provide funding and equipment to the research centers, but also work with the centers to design courses for the students. To keep up with the development of international software, the school also incorporates courses from universities like North West University from U.S., York University from U.K., SAP from Germany, and IIT from India.

#### Guangdong's Software Exports

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¶14. (U) According to Deng, Guangdong's exports of software products amounted to USD 1.9 billion in 2005, or 50 percent of the country's total software industry exports, which stood at USD 3.8 billion. Shenzhen, Guangzhou and Zhuhai are the top three cities in the province in terms of software exports. The major overseas markets for Guangdong are Hong Kong, Japan, Southeast Asia, Taiwan, Europe, and the U.S. Guangdong currently has 1,181 software companies. Guangdong has 14 of the top 100 software companies of China; six are headquartered in Guangzhou, seven in Shenzhen, and one in Zhuhai. These companies include Guangzhou GaoKe Communications Technology Co., Ltd., Sinobest, Guangzhou Haige Communications Industry Group Co. Ltd., and Guangzhou Ziguang North America Science and Technology Ltd.

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